

Exhibit “A”



Case 4:16-cv-00667-O Document 1-1 Filed 07/12/16 Page 2 of 3
CREDIT
 MANAGEMENT, LP

4200 International Parkway
 Carrollton, TX 75007-1912

11/11/15

Arnold Kramer
 1928 Cedar Tree Dr
 Fort Worth, TX 76131-2220

This is an attempt to collect a debt.
 Any information obtained will be used
 for this purpose.

| Account Summary | |
|--------------------|------------------------|
| Original Creditor | CHARTER COMMUNICATIONS |
| Creditor Account # | 246100017854527 |
| Total Amount Due | \$146.12 |

Reference #: 060545642

COLLECTION NOTICE

Dear Arnold Kramer,

~~This letter is to inform you that the above-referenced account has a past-due balance and has been placed with our office for collection.~~

Your attention to this serious matter is requested. If this account remains unresolved, it will become eligible for credit bureau reporting after the 30-day validation period referenced on the back of this letter has ended.

Notice – See reverse side for important notices and consumer rights.

Sincerely,

Credit Management, LP Collections Department – member of ACA International

Credit Management, LP Contact Information



Call Toll-Free 866-914-3647
 to discuss payment
 arrangements. Let us prove
 how committed we are to
 working with you!



Send mail to:
 Credit Management, LP
 PO Box 118288
 Carrollton, TX
 75011-8288



You can now pay online at:
www.creditmanagementonline.com
 or scan the QR code from
 your smart phone.



Office Hours: Central Time
 8:00AM – 9:00PM M–Th
 8:00AM – 7:00PM Fr
 9:00AM – 1:00PM Sat,
 except Holidays.

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Detach And Return With Payment

4200 International Parkway
 Carrollton, TX 75007-1912

11/11/15



Arnold Kramer
 1928 Cedar Tree Dr
 Fort Worth, TX 76131-2220

| Account Information | |
|---------------------|------------------------|
| Original Creditor: | CHARTER COMMUNICATIONS |
| Reference #: | 060545642 |
| Client #: | 103361 |
| Creditor Account #: | 246100017854527 |
| Total Amount Due: | \$146.12 |
| Amount Enclosed: | \$ |

Ways to Pay:

Credit Card, Check, Money Order, or MoneyGram (code 6504)
 Pay by mail or online at www.creditmanagementonline.com
 Automated phone service 866-914-3647
 Speak with a representative 866-914-3647

Balance \$146.12
 Total Amount Due: \$146.12

REN-6A

PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION

Validation Notice:

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days after receiving this notice that you dispute the validity of this debt or any portion of this debt, you will obtain verification of the debt or obtain a copy of the judgment and notify you a copy of such verification or judgment. If you request of this office in writing within 30 days after receiving this notice this office will provide you with the name and address of the original creditor, if different from the current creditor.

Our Check Processing Policy: When you provide a check as payment, you authorize us to use information from your check to make an electronic fund transfer from your account or to process the payment as a check transaction. If your check is returned unpaid, you expressly authorize your account to be electronically debited or bank drafted for the amount of the check, plus any applicable fees (calculated as the highest amount permitted by law). The use of a check for payment is your acknowledgement and acceptance of these policies, terms and conditions. Please note that if the original creditor on this account processes your check, you may be subject to a different set of check processing policies. You should contact the original creditor if you have any questions pertaining to how they might process your check. Please note that payments made to Credit Management, LP by means other than over the phone or online (e.g., those sent by mail) will not incur a convenience fee.

PLEASE INSERT THIS SIDE INTO THE REMIT ENVELOPE PROVIDED
WITH THE ADDRESS BELOW SHOWING THROUGH THE WINDOW



CHARTER COMMUNICATIONS
C/O CREDIT MANAGEMENT
P.O. BOX 118288
CARROLLTON, TX 75011-8288